

**STANDAR OPERASIONAL PROSEDUR *GUEST
RELATION OFFICER (GRO)* DALAM
MENANGANI TIKET FERRY NIRWANA
GARDENS HOTEL AND RESORT BINTAN
TAHUN 2018.**

***STANDARD OPERATIONAL GUEST RELATION
OFFICER (GRO) PROCEDURES IN HANDLING
THE FERRY NIRWANA GARDENS HOTEL AND
RESORT BINTAN TICKETS IN 2018***

PROYEK AKHIR

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**PROGRAM STUDI D3 PERHOTELAN
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