

DAFTAR SINGKATAN

PO	: Perusahaan Otobus
ERP	: <i>Enterprise Resource Planning</i>
CRM	: <i>Customer Relationship Management</i>
HR	: <i>Human Reource</i>
HRM	: <i>Human Resource Management</i>
SDM	: <i>Sumber Daya Manusia</i>
RAD	: <i>Rapid Application Development</i>
PDF	: <i>Portable Document</i>
TI	: Teknologi Informasi