

ABSTRACT

The use of information technology in government, both central government and local government has been regulated in Government Regulation No.56 of 2005 on Regional Financial Information System. In Bandung itself has been using Regional Financial Information System in the form of SIMDA since 2008 as a regional government effort to solve problems arising in the management of regional assets. But in fact in the last 5 (five) years since 2012, the audit report of Bandung City still get WDP opinion from the Supreme Audit Agency (BPK) related to the management of regional finances and assets.

This study aims to determine the success of SIKD applied to the government of Bandung through the user assessment of system quality, quality information, and user satisfaction variables and evaluate the influence of quality systems and quality information on user satisfaction on SIKD of local government of Bandung.

Methods of data collection were done by distributing questionnaires. The population of research is all the Local Device Work Unit (SKPD) that exist in local government of Bandung City, with the number of sample that is 43 respondents SIMDA user. The analytical technique used in this study used descriptive statistical analysis and multiple linear regression.

The results of this study indicate that the quality of SIKD system in Bandung city administration is good, the quality of SIKD information in Bandung city administration is very good, and user satisfaction on SIKD in Bandung city administration is very good. Based on the simultaneous test obtained the result is that the quality of the system and the quality of information significantly influence the satisfaction of users of SIKD in local government of Bandung. Based on partial test, system quality significantly influence to user satisfaction of SIKD at local government of Bandung City and quality of information significantly influence to user satisfaction of SIKD at local government of Bandung city.

Based on the results of the research, it is hoped for further researcher to research more about the quality of SIKD in the wider area. For the local government of Bandung suggested to explore other aspects that cause problems in financial data processing related to the recording and accountability of local assets.

Keywords: System Quality, Information Quality, User Satisfaction, Local Financial Information System, DeLone & McLean.