

## DAFTAR SINGKATAN DAN LAMBANG

| Singkatan | Nama                                                      | Pemakaian<br>Pertama<br>Pada Halaman |
|-----------|-----------------------------------------------------------|--------------------------------------|
| PT        | Persero Terbatas                                          | i                                    |
| AS9100    | <i>Aerospace</i>                                          | i                                    |
| SOP       | <i>Standard Operation Prosedure</i>                       | iii                                  |
| BPI       | <i>Business Process Improvement</i>                       | iii                                  |
| KPI       | <i>Key Performance Indicator</i>                          | 13                                   |
| SMM       | Sistem Manajemen Mutu                                     | 1                                    |
| ISO       | <i>International Organization for<br/>Standardization</i> | 1                                    |
| RVA       | <i>Real Value Added</i>                                   | 30                                   |
| BVA       | <i>Business Value Added</i>                               | 30                                   |