**ABSTRACT** 

Social media has made people easier to show their thoughts, feelings, and

activities. The effectiveness often makes the users spontaneously post many things

on the platform that they used. Meanwhile, the way people write or speak is

influenced by personality, where there is a relationship between personality and

linguistic usage.

Personality is an important element in consumer behavior because if consumer

characteristics can be expected, many services and information can be personalized

in order to gain more effective interaction. Nowadays, measuring human

personality is actually quite difficult because of the tendency to answer the test

personality by what is socially acceptable.

The big five personality is built by analyzing the words used in everyday life to

describe one's personality type. While ontology is a concept that classifies

vocabulary and modeling a domain with the definition of a concept. The

combination of these concepts would be most appropriate for measuring human

personality based on textual data in social media. Therefore, this study used the big

five personality model as the basic concept of the ontology model for measuring

human personality.

The process of ontology construction can be done by making the personality

traits as a class, facets of personality serve as sub-class, and words that represent

personality serve as an instance. The measurement results of the ontology model

will be associated with marketing communications, where each person has different

motivations in responding to marketing stimuli.

**Keywords:** Ontology, Big Five Personality, Marketing Communication

vii