

TABLE OF CONTENTS

APPROVAL SHEET	i
FORM OF INTELLECTUAL PROPERTY STATEMENT	ii
ABSTRACT.....	iv
PREFACE.....	v
TABLE OF CONTENTS.....	vi
LIST OF FIGURES	ix
LIST OF TABLES	x
LIST OF APPENDIX	xii
LIST OF ABBREVIATIONS AND SYMBOLS	xiii
GLOSSARY.....	xv
CHAPTER I Introduction	1
I.1 Background	1
I.2 Problem Formulation	6
I.3 Research Objectives	6
I.4 Problem Limitations.....	6
I.5 Research Benefits.....	7
I.6 Writing Systematic.....	7
CHAPTER II Literature Review	9
II.1 Supply Chain Management	9
II.1.1 Concept of Supply Chain Management	9
II.1.2 Supply Chain Participant	10
II.1.3 Supply Chain Decision Phase	11
II.1.4 Process Views of A Supply Chain	11
II.2 Transportation and Distribution Management	12
II.2.1 Transportation Requirements in Consumer Goods Supply Chain	13

II.3	Routing Problems.....	15
II.3.1	Classification of Routing Problems	16
II.3.2	VRP Classification.....	17
II.4	Meta-Heuristics.....	19
II.5	Two-Phase Tabu Search.....	21
II.5.1	Phase 1	21
II.5.2	Phase 2	23
II.6	Reasons for Method Selection	23
CHAPTER III Research Methodology		25
III.1	Conceptual Model	25
III.2	Problem Solving Systematics.....	27
III.2.1	Preliminary Stage	28
III.2.2	Data Collecting and Processing Stage	28
III.2.3	Analysis Stage.....	30
III.2.4	Conclusion and Suggestion Stage	30
CHAPTER IV Data Collecting and Processing		31
IV.1	Data Collecting	31
IV.1.1	Fleet Characteristics	31
IV.1.2	Distribution Center (DC)	31
IV.1.3	Distribution System.....	31
IV.1.4	Customer Characteristics	32
IV.2	Problem Characteristics	41
IV.3	Influence Equation Diagram	42
IV.4	Mathematical Model	43
IV.5	Verification	46
IV.5.1	Verification Between Units.....	46
IV.5.2	Model Verification with Matlabcode	49
IV.6	Validation.....	53
IV.6.1	Influence Equation Diagram Validation with Mathematical Model	53
IV.7	Data Processing.....	56
IV.7.1	Travel Distance Calculation.....	56

IV.7.2	Speed Calculation	56
IV.7.3	Travel Time Calculation	60
IV.7.4	Route Searching Algorithm	61
IV.7.5	First Phase: Determining Initial Solution Route with Nearest Neighbour.....	62
IV.7.6	Result of Initial Solution Route Calculation	65
IV.7.7	First Phase: Tabu Search Moves	66
IV.7.8	Second Phase: Post Processing Moves	67
IV.7.9	Result of Two Phase Tabu Search Calculation	68
IV.7.10	Verification Calculation Result with Constraints	69
CHAPTER V	Analysis	71
V.1	Condition of Existing Distribution Route	71
V.2	Analysis of Suggestion Route Result by Two Phase Tabu Search Algorithm	71
V.3	Analysis of Vehicle Utilization.....	73
V.4	Analysis of Travel Distance	74
V.5	Analysis of Travel Time	75
V.6	Analysis of Delivery Delay	76
CHAPTER VI	Conclusion and Suggestion.....	80
VI.1	Conclusion	80
VI.2	Suggestion	81
BIBLIOGRAPHY	82
APPENDIX	83