

## LIST OF FIGURES

Figure I.1 Customer's Distribution Map .....	1
Figure I.2 Factors Causing Delay .....	4
Figure I.3 One Week Travel Distance.....	5
Figure II.1 Routing Problems.....	15
Figure II.2 Problem Features .....	17
Figure III.1 Conceptual Model.....	25
Figure III.2 Influence Diagram .....	26
Figure III.3 Problem Solving Systhematics .....	27
Figure IV.1 Influence Equation Diagram.....	42
Figure IV.2 Influence Equation Diagram Validation.....	54
Figure IV.3 Travel Distance Calculation .....	56
Figure IV.4 Adequacy Chart of CDD .....	59
Figure IV.5 Flowchart of Algorithm.....	61
Figure VI.1 Adequacy Chart of CDE.....	85