

## **ABSTRACT**

*Telkom Bandung vocational high school is one of the vocations on Jl.Radio Palasari Dayeuh Kolot, Bandung which has three skills study programs such as Telecommunication Access Network Engineering, Computer and Network Engineering, and Multimedia. Telkom Bandung vocational high school is one of education institute of Telkom Education Foundation which is built directly by BOD PT Telekomunikasi Indonesia, Tbk and alsoe become the main pillar in providing ready field workers. SMK Telkom has implemented ISO 9001:2008 quality management system with ISO 9004:2000, ISO 14000 and ISO 16000 supplement consistently. The aim of SMK is to produce competent graduates so that they can be accepted by the industrial world well. Education is an effort to educate the life of the nation and to improve the quality of the nation's children in Indonesia. In the context of the implementation of development in the field of education, teachers, and other education personnel have a very important role. One important component in achieving quality and educational goals is teachers. This research is a descriptive research using quantitative approach and designing measuring instrument with two types of questionnaires. The design of the measuring instrument based on clause 7.2 ISO 9001:2015 on competence. Competence used is the competence of teachers based on components of the implementation of learning include mastery of the material, proficiency in teaching, the behavior of teachers everyday, and social relationships with learners. Subjects in this study are students class X Multimedia Expertise Studies Program amounting to 32 people. Methods of data collection using questionnaires and interviews. Test the validity of the instrument by conducting interviews with the same subject at different times. While the data reliability test by performing the spreading of the questionnaire back with the same subject and different time. The results of his research indicate that a good measuring instrument is a second measuring tool from the efficiency of time.*

**Keywords: Teachers Performance,ISO 9001:2015, measuring tools.**