

APPROVAL SHEET

The Final Project Titled:

DESIGN MEASUREMENT SYSTEM FOR CUSTOMER SATISFACTION CONSIDERING ISO 9001:2015 CLAUSE 9.1.2 IN SOES MERDEKA BANDUNG

It has been approved and ratified at the council of the final project

Industrial Engineering Major

Industrial Engineering Faculty

Written By:

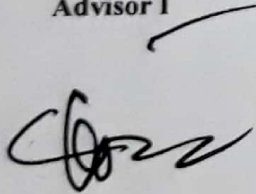
AZKA SAKINAH RAMDHANI

1201140441

Bandung, June 2018

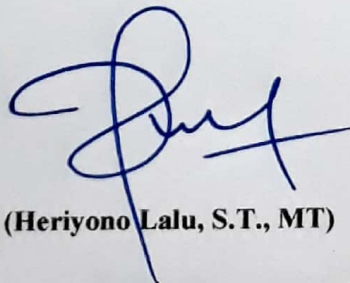
Approved by,

Advisor I



(Ir. Wiyono, MT)

Advisor II



(Heriyono Lalu, S.T., MT)