

ABSTRACT

This study aims to see the most dominant factor on the performance of employees in the Office Division Home Service 1 Turangga. Factors tested in this study are quantity of work, quality of work, utilization of time, attendance, and cooperation. This study was conducted by using questionnaires to all employees of the Home Service Division 1 Turangga. The data obtained is then processed using factor analysis. The number of questionnaires processed amounted to 25 questionnaires. Based on the results of grouping factors, the group of factors formed from factor analysis is the first factor consists of: quality of work, attendance, and cooperation. This group of factors is called the Quality of Work Factor. Furthermore, the second factor consists of the utilization of time. This group of factors is called the Time Utilization Factor. And the latter consists of quantity of work. This group is called the Quality of Work factor. Based on the result of research, the working factor factor of Quality is the most dominant performance factor in the Office of Home Service Division 1 Turangga because it has eigenvalue figure of 1.697 with% of variance of 33.947%.

Keywords: *Quantity of Work, Quality of Work, Time Utilization, Attendance, Cooperation*