

ABSTRACT

Crisis is not desirable and also unpredictable when it will happen, the crisis that occurs massively throughout the world including Indonesia with the background of safety and security issues, where data on an agency or personally can be exposed to malicious software virus type Ransomware Wannacry. Computer makes it easy for people to do the document storage, especially if its connected by the network, so the function be more obtained. In faced crisis, Kemkominfo able to pass through with various stages of crisis, as the government institutions Kemkominfo obliged to serve and safeguard the interests of the community, so that all efforts are made for security and comfort together. Cases that occurred in May 2017 and then a result of misuse of network utilization, so that the connected network into a place of spread of the virus that can damage the data in the computer on each user. This is the responsibility of the government in managing the network system so that the Ministry of Communications and Informatics plays a role in handling this case. Researchers want to study about Crisis Management Ministry of Communication and Information Case Study: Ransomware Wannacry Dissemination in Indonesia using Firsan Nova's Crisis theory (2011).

Keyword : *Management Crisis, Communication Crisis, Ransomware Wannacry*