

ABSTRACT

Human resource management is the policy and practice of determining aspects of "human" or human resources in management positions. Human resources is the most important aspect in a company, so the company always wants employees to feel and implement Quality of Worklife (QWL), so that employees work maximally and increase the contribution of employees to the organization. One of the factors that influence the emergence of Quality of Worklife (QWL) is empowerment program.

This study aims to determine the effect of empowerment on Quality of Worklife (QWL) on the employees of the main office of PT. PLN Center for Maintenance and Electricity (PUSHARLIS) Bandung. The method used in this research is quantitative with the type of descriptive analysis research. Respondents in this study were 73 employees of the Main Office of PT. PLN Center for Maintenance and Electricity (PUSHARLIS) Bandung with sampling method that is saturated samples.

The results showed that the responses of respondents to empowerment in both categories with a score of 79.28%. And responses of respondents to Quality of Worklife (QWL) in the category very well with a score of 84.81%. The conclusion of this research is empowerment have significant and positive effect to Quality of Worklife (QWL) with score 47,1%. These results can be interpreted that with increasing empowerment within the company will have an effect to improve Quality of Worklife (QWL).

Keywords: Empowerment, Quality of Worklife (QWL), Human Resources.