

ABSTRACT

People with mental disorder have limited ability in communication to society, and at the end they will be discriminated. To make that people communicate well, they need some therapy. Therapeutic Communication is a therapy process through communication that performed by nurse to patient consciously, directed, and has a goal for healing the patient. This research is done to know about the understanding of therapeutic communication and the form of therapeutic communication by nurse to mental disorder patient in Dr. H. Marzuki Mahdi Bogor Hospital.

This research used qualitative methods with descriptive case study. Purposive sampling is used to determine the informants, and used a participative observations, interview, and documents as a data collection technique, and use a coding as data analytics technique.

The result of the research there are five categorizations that cover every phase of the nurses did. From five categories, researchers saw in every informant or nurses used all the theory through the process, although by modification of each nurses. In the technique of communication therapeutic is not all carried out because it is in accordance with the conditions of the client as well as verbal and nonverbal communication. The conclusion of this research showed that the nurses understand the communication therapeutic relationship well and in the process of communications not all the technique, verbal and nonverbal communications are applied to the client

Keyword : Communication limited ability, Therapeutic Communications, Nurse, Mental Disorder Patient (Client)