

Abstract

The purpose of this study is to analyze the implementation of ISO 9001: 2008's Quality Management Systems implemented by Sub Unit Balai Pengembangan Perindustrian Penyamakan Kulit Garut in one of their industry, called Sub Unit Balai Pengembangan Perindustrian Penyamakan Kulit Garut. The research method used is a quantitative method with descriptive analysis. The population used in this study are employees who work in Sub Unit Balai Pengembangan Perindustrian Penyamakan Kulit Garut with the number of 18 people. By using the Purposive Sampling technique, the number of samples used in this study were 18 respondents. The results of this study indicate that the implementation of SMM ISO 9001: 2008 in Sub Unit Balai Pengembangan Perindustrian Penyamakan Kulit Garut West Java Province has been applied well, but improvements must be made in clauses 4 and 7 for the implementation of SMM ISO 9001: 2008 can be applied optimally.

Keywords: Quality Management Systems, ISO 9001:2008.