ABSTRACT

Government Regulation no. 56 year 2005 on article 1 verse 15 set about the implementation of Regional Financial Information System (SIKD) so that its application is mandatory. In practice, however, the application of SIKD in Indonesia has not been entirely satisfactory when viewed from the government apparatus who have used the application package because the government apparatus is confused about the reference used, the different interpretation of the report produced, the impact of violation of obligation or authority by government apparatus regions due to differences in rules used by local governments are inevitable.

Through this research will be measured user assessment of the system quality variables, information quality, and user satisfaction. In addition, this study evaluates the effect of system quality and information quality on user satisfaction of local financial information system at Sukabumi regency government.

Methods of data collection is done through the distribution of questionnaires. Research population of all Local Device Work Unit (SKPD) that exist in Sukabumi regency government, with sample number 30 respondent user of SIKD. Sampling was done using Census Sampling technique. The analytical technique used in this study used descriptive statistical analysis and multiple linear regression.

Based on the results of data processing system quality at the local government of Sukabumi Regency is very good, the quality of information on the local government of Sukabumi Regency is very good, and user satisfaction in the local government of Sukabumi Regency is very good, While based on simultaneous test results found that the quality of the system and the quality of information affect simultaneously to the satisfaction of users of SIKD at the local government of Sukabumi Regency, based on the partial test of system quality does not affect the satisfaction of SIKD users in the local government of Sukabumi Regency, while the Information Quality affects the SIKD User Satisfaction at the local government of Sukabumi Regency.

Based on the results of the research, to improve the Quality System, the local government of Sukabumi Regency needs to be updated on the existing system, so users do not find it difficult when accessing the menus on the system used.

Keywords: System Quality, Information Quality, User Satisfaction, Regional Financial Information System