

## DAFTAR PUSTAKA

- [1] Adam, E. E. Dan Ebert, R. J. 2009. ***Production and Operation Management : Concept, Models and Behavior. Prentice Hall***
- [2] Departemen Pariwisata Seni Dan Budaya. Tanpa Tahun. ***Food and Beverage Management***. Medan : Akademi Pariwisata Politeknik Mandiri Bina Prestasi Medan.
- [3] Gisselen, Wayne. 2004. ***Essential Of Professional Cooking***. New Jersey : John Wiley Sons Inc.
- [4] H, Bartono P. 2005. ***Food Product Management***. Yogyakarta : Andi.
- [5] Kasavana, & Brooks. 1988. ***The American Hotel and Lodging Association (AHLA). United States of America: Educational Institute American Hotel and Lodging Association***
- [6] Komar, Richard. 2006. ***Hotel Management***. Jakarta : Grasindo
- [7] Kotler, L. k. 2016. ***Marketing Management***. Jakarta: PT Indeks.
- [8] Kotschevar, Lendal H. 2008. ***Management By Menu 4<sup>th</sup> Edition***. New Jersey : John Wiley Sons Inc.
- [9] Lundberg, Donald. E. Dkk. 1973. ***Understanding Cooking***. London : Edward Arnold Publisher.
- [10] Mudyana, Engking dan Sulastri Mudyana. 2008. ***Pedoman Penulisan Laporan***. Edisi Ketiga. Cetakan Kelima. Bandung.
- [11] Sihite, Richard. 2000. ***Food Product (Dasar – Dasar Tata Boga)***. Surabaya : SIC
- [12] Soekresno. 2001. ***Management Food and Beverage Service***. Jakarta : Gramedia Pustaka Utama.

- [13] Sulastiyono, Agus. 1999. **Manajemen Penyelenggaraan Hotel**. Bandung : Alfabeta.
- [14] Tanke, Mary. L. 1990. **Human Resources Management For The Hospitality Industry**. New York : Delmar Publisher Inc.
- [15] Wheelhouse, David. 1989. **Human Resources**. Michigan : Educational Institute Of The American Hotel And Motel Association.

Sumber Web:

- [1] JenisHotel.info, "**Fungsi Hotel Dan Peranan Hotel Dalam Industri Pariwisata**," 17 Juni 2017. [Online].
- [2] kbbi.web.id, 09 Agustus 2017 "**Juru Masak**"
- [2] [www.swiss-belhotel.com/swiss-belhotel-batam/galleries](http://www.swiss-belhotel.com/swiss-belhotel-batam/galleries) 3 Maret 2017

Sumber Jurnal:

- [1] F. U. Dewi, "Analisis Beban Kerja Tenaga Pemasak Dengan Metode Work Sampling di Instalasi Gizi RSUP dr. Kariadi Semarang," Semarang: Universitas Diponegoro, 2008.
- [2] Helianty, Yanti. 2014. "Analisis Kebutuhan Jumlah Pegawai Berdasarkan Analisis Beban Kerja,".
- [3] Wibawa, R.P.N, Sugiono dan Remba Yanuar Efranto. 2014. "Analisis Beban Kerja Dengan Metode *Workload Analysis* Sebagai Pertimbangan Pemberiaan Insentif Pekerja (Studi Kasus di Bidang PPIP PT. Barata Indonesia,"

