

DAFTAR SINGKATAN

Singkatan	Nama	Pemakaian Kata Pertama Kali Pada Halaman
PERUM	Perusahaan Umum	1
DAMRI	Djawatan Angkoetan Motor Republik Indonesia	1
SDM	Sumberdaya Manusia	1
ADM	<i>Architecture Development Method</i>	3
TOGAF	<i>The Open Group Architecture Framework</i>	3
TI	Tenologi Informasi	4
BPMN	<i>Business Process Model and Notation</i>	11
UML	<i>Unified Modeling Language</i>	14
KPI	<i>Key Performance Indicator</i>	24
UTM	<i>Unified Threat Management</i>	122
API	<i>Application Programming Interface</i>	122
OS	<i>Operating System</i>	122
FTTH	<i>Fiber to the Home</i>	123
NAS	<i>Network Attached Storage</i>	124
ISP	<i>Internet Service Provider</i>	126
SOP	Standar Operasional Prosedur	130