

ABSTRACT

Bandung became the center of urbanization in Indonesia, from 43 million people in West Java urbanization center located in the capital of West Java, namely the city of Bandung. The high level of urbanization becomes the main problem in Bandung, the problem arises how to improve the service of Bandung City Government in managing and solving the problems arising from the impact of urbanization. Smart City is a solution to improve the service of Bandung City Government, especially in the field of Smart Governance to the Government of Bandung City Good Governance. To measure whether the city of Bandung has implemented Smart Governance required identification of variables or dimensions and indicators that determine whether Bandung has implemented Smart Governance. Smart Governance variables and indicators are obtained from literature studies and then confirmed to respondents who have expertise and have experience in the field of Smart City. From the interview and focus of the group discussions conducted to the respondents will get the main variables and indicators to determine whether the Smart Governance has been implemented in Bandung, so get statements to measure the readiness of Smart Governance implementation in Bandung or other cities.