

ABSTRACT

Perum BULOG is a state-owned general company engaged in food logistics. The main function of the company is to carry out government tasks in the field of logistics management through the management of distribution, inventory, procurement, and price control of rice. In an effort to fulfill the task of inventory and procurement, Bulog is supported by information technology to optimize the company's business processes. One of the functions contained in Bulog which is also the focus of this research is the operational function and public service. To maximize the role of technology in the operational functions and public services is required design of enterprise architecture that can support business process activities.

In conducting the design of enterprise architecture on Bulog Regional Division of West Java operational functions and public services used TOGAF ADM as a framework. The steps taken to design start from Preliminary phase until migration planning.

After doing the design then produced a blueprint and IT Roadmap for operational function and public service. The results of this design is expected to be a reference in developing information technology on the business function.

Keyword : Enterprise Architecture, operation and public service, Bulog, and TOGAF ADM