STATEMENT OF APPROVAL

This Final Project, titled:

ANALYSIS AND DESIGN OF ENTERPRISE ARCHITECTURE USING TOGAF ADM IN ANALYTIC OF CUSTOMER CARE MANAGEMENT AT TELECOMMUNICATION COMPANY

Has been approved and adopted for the following final project
Information System Program
Industrial and System Engineering Faculty
Telkom University

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Bandung, 25 August 2017 Approved by,

Preceptor I,

Preceptor II,

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