CONTENTS

APPROVAL ii

SELF DECLARATION AGAINST PLAGIARISM iii

ABSTRACT iv

ABSTRAK v

DEDICATION vi

ACKNOWLEDGMENTS vii

CONTENTS viii

LIST OF TABLES x

LIST OF FIGURES xi

LIST OF TERMS xii

1 INTRODUCTION 1

1.1 Overview . . . 1
1.2 Problem Background . . . 2
1.3 Problem Statement . . . 4
1.4 Objective . . . 4
1.5 Scope and Delimitation . . . 4
1.6 Contribution and Significance . . . 5
1.7 Thesis and Organization . . . 5

2 REVIEW OF LITERATURE AND STUDIES 6

2.1 Existing Work . . . 6
2.2 The Strength . . . 9
2.3 The Weakness . . . 9
2.4 Summary . . . 11

3 RESEARCH METHODOLOGY 13

3.1 System Design . . . 13
3.2 Data Design . . . 21
3.3 Experimental Design . . . 22
3.3.1 Experiment Scenario . . . 22
3.3.2 Experiment Measurement . . . 23

4 EXPERIMENT RESULT AND ANALYSIS 25
4.1 Experimental Result . . . 25
4.1.1 Experimental Result 1 . . . 25
4.1.2 Experimental Result 2 . . . 27
4.1.3 Experimental Result 3 . . . 28
4.1.4 Experimental Result 4 . . . 32
4.2 Analysis of the Data . . . 38
4.2.1 The Analysis of Various Preprocess to Data Reduction . . . 38
4.2.2 The Analysis of Stemming Effect to The IG classifier Performance . 39
4.2.3 The Analysis of Current Feature Selection Performance and Proposed Feature Selection Performance . . . 40
4.2.4 The Comparation between Current and Proposed Classifier . . . 42
4.3 Summary of Findings . . . 43

5 CONCLUSION AND RECOMMENDATIONS 45
5.1 Conclusions . . . 45
5.2 Recommendations . . . 45

BIBLIOGRAPHY 46

Appendices 48

A Data Examples 50
A.0.1 Positive Review Example . . . 50
A.0.2 Negative Review Example . . . 51

B Curriculum Vitae 53