

## DAFTAR PUSTAKA

- Avey, J., Wernsing, T.S., dan Luthans, F. (2008). Can Positive Employees Help Positive Organizational Change? Impact of Psychological Capital and Emotions on Relevant Attitudes and Behaviors. *The Journal of Applied Behavioral Science*, 44:1, 48-70.
- Beer, M. dan Nohria, N. (2000). Cracking the Code of Change. *Harvard Business Review*, May–June, 1-10.
- Blanca, G. dan Ramona, T. (2016). Change, Resistance to Change and Organizational Cynicism. *Studies in Business and Economics*, No. 11(3)/2016, 47-54.
- Bovey, W. dan Hede, A. (2001). Resistance To Organizational Change: The Role Of Cognitive And Affective Processes. *Leadership & Organization Development Journal*, Volume 22, 372-382.
- Davenport, T., Leibold, M., dan Voelpel, S. (2006). Strategic Management in the Innovation Economy. Publicis.
- Davis, K. dan Newstrom, J. (1990). *Perilaku dalam Organisasi*. Jakarta: Erlangga.
- Del-Val, M.P., Fuentes, C.M., dan Dobon S.R. (2012). Participative Management and Its Influence on Organizational Change. *Management Decision* Vol. 50 No. 10, 1843-1860.
- Grundy, T, 1993, *Managing Strategic Change*, London, Kogan.
- Greenberg, J. dan Baron, R.A. (2002). *Behavior in Organization*. New Jersey: Prentice Hall.
- Indrawati. (2015). *Metode Penelitian Manajemen dan Bisnis Konvergensi Teknologi Komunikasi dan Informasi*. Bandung: Refika.
- Jati, E.P. dan Wulandari S.Z. (2011). Peranan Budaya Organisasi dan Kecerdasan Emosional Dalam Mempengaruhi Sikap Terhadap Perubahan (Studi Kasus Pada Dosen Universitas Jenderal Soedirman). *Performance* Vol. 13 No.1, 128-152.

- Judge, T.A., Thoresen C.J., Pucik, V., dan Welbourne, T.M. (1999). Managerial Coping with Organizational Change: a Dispositional Perspective. *Journal Applied Psychology*, Volume 84, 107-22.
- Kadir. (2015). *Statistik Terapan Konsep, Contoh, dan Analisis Data dengan Program SPSS/Lisrel dalam Penelitian* (Edisi Kedua). Jakarta: Rajagrafindo Persada.
- Kamel, Berbaoui (2012). Reasons For Resistance To Change In The National Company For The Distribution Of Electricity And Gas. *International Journal of Management and Strategy*, Volume 3, 1-10.
- Khatoon, S. dan Farooq, A. (2015). Employee's Attitude Toward Change and Organizational Performance. *International Journal for Research in Emerging Science and Technology*, Volume 2, 54-61.
- Kotter, J.P. (1997). Leading Change: A conversation with John P. Kotter, Strategy & Leadership. *Strategy & Leadership*, Volume 25, 18-23.
- Kotter, J.P. dan Schlesinger, L.A. (2008). Choosing Strategies for Change. *Harvard Business Review*, July-August.
- Mullins, L.J. (2010). *Management Organisation & Behaviour* (9<sup>th</sup> Edition). Edinburgh: Prentice Hall.
- Mulyadi, D. (2015). *Perilaku Organisasi dan Kepemimpinan Pelayanan*. Bandung: Alfabeta.
- Nasir, M.H., Abbas F.A, dan Zafar, F. (2014). Four Factors to Influence Organization & Employee Commitment to Change within Pakistan. *International Journal of Information, Business and Management*, Volume 6 No.4, 183-200.
- Oreg, S. (2003). Resistance to change: developing an individual differences measure. *Journal of Applied Psychology*, Volume 88 No. 4, 680-693.
- Pihlak, U. dan Alas, R. (2012). Resistance to change in Indian, Chinese and Estonian organizations. *Journal of Indian Business Research*, Volume 4 No. 4, 224-243.
- Proyek Pekerjaan Pengukuran Kesehatan Organisasi Perusahaan. (2015). *Pekerjaan Pengukuran Kesehatan Organisasi Perusahaan Tahun 2015*. Jakarta: Agregata HR Competence Development.

- Riduwan (2010). *Metode dan Teknik Menyusun Tesis*. Bandung: Alfabeta.
- Riduwan dan Kuncoro. (2011). *Cara Menggunakan dan Memakai Path Analysis (Analisis Jalur)*. Bandung: Alfabeta.
- Rinawati (2010). Analisis Faktor-Faktor Yang Mempengaruhi Resistensi Individual Pada Transformasi Organisasi Di Pt Telkom Indonesia Tbk. Bandung. *Jurnal Computech & Bisnis*. Volume 4, 84-97.
- Rivai, V. dan Mulyadi, D. (2009). *Kepemimpinan dan Perilaku Organisasi*. Jakarta: PT Rajagrafindo Persada.
- Riyanto, A. (2011). *Aplikasi Metodologi Penelitian Kesehatan* (Cetakan 1). Yogyakarta: Nuha Medika.
- Robbins, S. dan Judge, T. (2013). *Organizational Behavior* (15<sup>th</sup> Edition). New Jersey: Prentice Hall.
- Robbins, S. dan Coulter, M. (2012). *Management* (11<sup>th</sup> Edition). New Jersey: Prentice Hall.
- Rollinson, D. (2005). *Organisational Behaviour and Analysis: An Integrated Approach* (3<sup>rd</sup> Edition). Prentice Hall Financial Times.
- Saleemi, O.H. (2011). Exploration of Resistance to Change by People within Organisations and its behaviours. *MSc Project Report*. University of Hertfordshire School of Engineering & Technology Faculty of Science, Technology & Creative Arts.
- Saruhan, N. (2013). Organizational Change: The Effects Of Trust In Organization And Psychological Capital During Change Process. *Journal of Business, Economics & Finance*, Volume 2 (3), 13-35.
- Schreurs, B., van Emmerik, H., de Cuyper, N., Probst, T., van den Heuvel, M., Demerouti, E. (2014). Religiousness in times of job insecurity: job demand or resource?. *Career Development International*, Volume 19 No. 7, 755-778.
- ShiftIndonesia. (2016). *8 Langkah Perubahan Kotter*. Didapat dari: <http://shiftindonesia.com/8-langkah-perubahan-kotter/>.
- Singh, K., Saeed M., dan Bertsch A. (2012). Key Factors Influencing Employee Response Toward Change: A Test in the Telecom Industry in India. *Journal of Management Policy and Practice* Volume 13(3), 66-81.

- Sopiah. (2008), *Perilaku Organisasional* (Cetakan 1), Yogyakarta: Andi.
- Sugiyono. (2010). *Metode penelitian kuantitatif, kualitatif, kualitatif dan R&D*. Bandung: Alfabeta.
- Tanner, R. (2016). *Organizational Change: 8 Reasons Why People Resist Change*. Didapat dari: <https://managementisajourney.com/organizational-change-8-reasons-why-people-resist-change/>.
- Tshuma, N. (2011). An Evaluation of a Change Strategy to Integrate Nutrition in HIV and AIDS Programmes Run by The Community AIDS Response. Regent Business School.
- Vakola, M. dan Nikolaou, I. (2005). Attitudes towards organizational change: What is the role of employees' stress and commitment?. *Employee Relations*, Volume 27 No. 2, 160-174.
- Vos, J. (2006). *The Role of Personality and Emotions in Employee Resistance to Change*. Erasmus University Rotterdam Faculty of the Social Sciences.
- Winardi, J. (2005). *Manajemen Perubahan*, Cetakan 1, Jakarta: Prenada Media.
- Yilmaz, D. dan Kilicoglu, G. (2013). Resistance to Change and Ways of Reducing Resistance In Educational Organizations. *European Journal of Research on Education*, 1(1), 14-21.