

## DAFTAR SINGKATAN

Singkatan	Nama	Pemakaian Pertama Kali pada Halaman
IT	<i>Information Technology</i>	Halaman 1
ITSM	<i>Information Technology Service Management</i>	Halaman 1
SNMP	<i>Simple Network Management Protocol</i>	Halaman 1
ITIL	<i>Information Technology Infrastructure Library</i>	Halaman 2
MIB	<i>Management Information Base</i>	Halaman 1
YPT	Yayasan Pendidikan Telkom	Halaman 1
SISFO	Sistem Informasi	Halaman 2
SLA	<i>Service Level Agreement</i>	Halaman 3
NMS	<i>Network Monitoring System</i>	Halaman 9
UDP	<i>User Datagram Protocol</i>	Halaman 14
TCP/IP	<i>Transmission Control Protocol/Internet Protocol</i>	Halaman 14
RRDTool	<i>Round Robin Database Tool</i>	Halaman 16
RSJK	Rekayasa Sistem Jaringan Komputer	Halaman 24
NDLC	<i>Network Development Life Cycle</i>	Halaman 26
OID	<i>Object Identifier</i>	Halaman 50