

Daftar Singkatan

Singkatan	Kepanjangan	Pemakaian pertama kali pada halaman
GCG	<i>Good Corporate Governance</i>	1
AFTA	<i>ASEAN Free Trade Area</i>	1
TI	Teknologi Informasi	1
BUMN	Badan Usaha Milik Negara	1
Inpres	Instruksi Presiden	1
Permen	Peraturan Pemerintah	1
COBIT	<i>Control Objectives for Information and Related Technology</i>	2
OGC	<i>Office Governance Commerce</i>	3
ITSM	<i>IT Service Management</i>	3
RSTI	Rencana Strategi Teknologi Informasi	3
ERP	<i>Enterprise Resource Planning</i>	3
GEIT	<i>Governance of Enterprise IT</i>	3
ITIL	<i>IT Infrastructure Technology</i>	4
MOF	<i>Microsoft Operation Framework</i>	4
ISACA	<i>Information System Audit and Control Assosiation</i>	4
OGC	<i>Office Governance Commerce</i>	4
DC	<i>Design Coordination</i>	5
SCM	<i>Service Catalogue Management</i>	5
SLM	<i>Service Level Management</i>	5
CM	<i>Capacity Management</i>	5
AM	<i>Availibility Management</i>	5
ITSCM	<i>IT Service Continuity Management</i>	5
ISM	<i>Information Security Management</i>	5
SM	<i>Supplier Management</i>	5

SDP	<i>Service Design Package</i>	7
SC	<i>Service Catalogur</i>	7
SP	<i>Service Portofolio</i>	8
SLR	<i>Service Level Requirement</i>	8
SLA	<i>Service Level Agreement</i>	8
OLA	<i>Operational Level Agreement</i>	8
SIP	<i>Service Improvement Plan</i>	8
SQP	<i>Service Quality Plan</i>	8
CP	<i>Capacity Plan</i>	8
AP	<i>Availibility Plan</i>	8
ITG	<i>IT Governance</i>	8
RACI	<i>Responsible; Accountable; Consulted; Informed</i>	23
SIM	<i>Sistem Informasi Manajemen</i>	26
UPT	<i>Unit Pelayanan Terpadu</i>	36
WAPU	<i>Wajib Pungut</i>	37
SWOT	<i>Strength, Weakness, Opportunity, Threat</i>	41
BMP	<i>The Best Management Practice</i>	46
MoR	<i>Management of Risk</i>	46