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YPT	Yayasan Pendidikan Telkom	Hal 2
SISFO	Sistem Informasi	Hal 2
<i>COBIT</i>	<i>Control Objectives for Information and Related Technology</i>	Hal 4
<i>APO</i>	<i>Align, Plan, and Organise</i>	Hal 7
<i>PAM</i>	<i>Process Assessment Model</i>	Hal 11
<i>PRM</i>	<i>Process Reference Model</i>	Hal 11
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<i>ITIL</i>	<i>IT Infrastructure Library</i>	Hal 17
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