

## **DAFTAR PUSTAKA**

- 1) Abdullah, Hanifa, & Khanyile, Slindile (2012).*COBIT 5: an evolutionary framework* and only *framework* to address the governance and management of enterprise IT
- 2) Arraj, Valerie(2010).ITIL : The Basics
- 3) Budiati, Ayuning (2006).IT GOVERNANCE SEKTOR PUBLIK DI INDONESIA: KONSEP DAN KEBIJAKAN
- 4) Chen, Guo, & Shunji, Kusayanagi(2012).SWOT ANALYSIS OF THE FUNCTIONS OF CHINESE UNIVERSITIES
- 5) Educause.(2010).Retrieved November 11, 2012, from The Future of Higher Education: Beyond the Campus : <http://www.educause.edu/Resources/TheFutureofHigherEducationBeyo/194985>
- 6) Ftrianah, D., & Sucahyo, Y. (n.d.). Penilaian Sistem Infomasi/Teknologi Informasi dengan Kerangka Kerja *COBIT* Untuk Evaluasi Manajemen Teknologi Informasi di Universitas XYZ.
- 7) Gondodiyoto, S. (2007). Penilaian Sistem Informasi + Pendekatan *COBIT*
- 8) Hanover Research.(2008).Information Technology Governance in Higher Education
- 9) Hastuti, Sri(2008).Pengaruh Teknologi Informasi, Saling Ketergantungan Terhadap Karakteristik Informasi Sistem Akuntansi Manajemen (Broad Scope) dan Kinerja Manajerial pada PT Anugrah Dwimitra B.L. Jakarta
- 10) Henderi, & Padeli (2008).IT Governance – Support for Good Governance
- 11) ISACA(2012).*COBIT 5 :A Business Framework* for the Governance and Management of Enterprise IT
- 12) ISO. (2011). Retrieved Desember 20, 2012, from ISO 2000 : [http://www.iso.org/iso/catalogue\\_detail?csnumber=51986/](http://www.iso.org/iso/catalogue_detail?csnumber=51986/)

- 13) Indrajit, Richardus E.(2008).EVOLUSI PERKEMBANGAN TEKNOLOGI INFORMASI
- 14) Institut Manajemen Telkom. (2011). Retrieved Desember 20, 2012, from Institut Manajemen Telkom: <http://www.imtelkom.ac.id/>
- 15) IT Governance (2012).ISO/IEC 20000 The International Standard for Service Management. Retrieved Januari 18, 2013, from ITGovernance : <http://www.itgovernance.co.uk/iso20000.aspx#1>
- 16) Melville, N.,Kraemer, K., & Gurbaxani, V.(2004). Information Technology and Organizational Performance : An Integrative Model of IT Business Value
- 17) OGC. (2011). Retrieved Desember 20, 2012, from ITIL: <http://www.itil-officialsite.com/>
- 18) Saull, Ronald(2000).The IT Balanced Scorecard : A Roadmap to Effective Governance of a Shared Services IT Organization
- 19) Senft, Sandra. dan Gallegos, Frederick. (2009).Information Technology Control and Penilaian.
- 20) Start, Daniel, & Hovland, Ingie(2004).Tools for Policy Impact:A Handbook for Researchers
- 21) Weber, Ron. (1999). Information System Control and Penilaian