

## **ABSTRACT**

*KP2T South Bangka Regency is the Bangka Belitung Local Government who perform integrated one-stop licensing service for the people of South Bangka regency. Providing wider access to the public to obtain public services and the creation of public services are fast, cheap, easy, transparent, and affordable is definitely one of the founding aims and objectives KP2T South Bangka. In service delivery, less KP2T dissemination of information about the implementation of the licensing service is a public right. That made people do not know the function and purpose of the licensing service*

*Based on the regulation of the Minister of Home Affairs No. 24 of 2006 article 15, paragraph one: PPTSP has a database using information management systems and article 16 in paragraph one: PPTSP shall provide and disseminate information relating to the types of services and technical requirements, mechanisms, tracking the position of the document on each process, the cost and time permit and non permit, as well as the complaints procedure, which is done explicitly through a variety of media that is easily accessible and known by the public. Under the regulation KP2T Licensing Information System is built as a web-based which at the intent and purpose KP2T established to provide broad access to the public to obtain public services and the creation of public service that is fast, cheap, easy, transparent, and definitely affordable and a web media easily accessed anytime, anywhere. Licensing Information System needs KP2T fully defined, explicit, and right at the beginning of the construction of the system makes the waterfall development method chosen. Narrow time in research as well as the cost reduction is also is the reason the waterfall method was chosen.*

*Licensing Information System KP2T South Bangka is the application of information systems that facilitate the licensing process in KP2T, ranging from the application to the issuance of the decree (SK) licensing. This system featured with the search function in each stage of licensing in order to facilitate the applicant to know the position of licensing documents that have been filed and*

*provide information to the public about all the information relating to the service in KP2T peyelengaraan as a public service improvement KP2T*

*Keywords : KP2T, Integrated Licensing, Waterfall Method*