

## ABSTRACT

*XYZ Company is a company engaged in the business of consulting . The company handles a wide range of business processes related to the problems faced by client companies . One of the business process is to determine how much level of employees satisfaction in the company's client.s in this case XYZ company using the survey method to calculate the employee satisfaction company to obtain data .*

*Employee satisfaction survey process (Employee Satisfaction Survey ) conducted by the XYZ company is currently still done manually , using paper work and do the calculations manually . It can reduce the effectiveness and efficiency of the survey .Employee Satisfaction Survey Information System is designed to solve business problems in XYZ company , especially in the Employee Satisfaction Survey . The development of this system using the method of Iterative Incremental system development . Otherwise to design the system in this study using a model of the Unified Modeling Language. Employee Satisfaction Survey information system will be based on an online survey in which every employee can take the survey at any time and anywhere .*

*At the end of the study this system can perform user input , client companies input ,create the questionnaires ,do survey , and then calculate the results of survey to process it become a employee satisfaction report .*

*Keyword : Employee Satisfaction Survey,ESS,business process, Survey, web, Iterative Incremental, Information System*