Abstract

IT Telkom Collaborate I-Gracias and E-learning (I-Caring) is an E-Learning application based on LMS (Learning Management Sistem) that integrated in the I-Gracias that owned by IT Telkom Bandung. I-Caring has an objective to facilitate the organization of learning in accordance with the study and syllabi of the courses taken by the student and lecturer of IT Telkom Bandung. I-Caring support teaching and learning in IT Telkom through functionality such as reservoir means teaching and training material, assignment, tools of communication between user through chat and forums, tools of organizing a quiz with a variety of types. However, the functionality of the I - Caring useful poorly supported by interactive user interface. In other words, not in accordance with the Standards QUIM. Therefore there must be a process of evaluation and recommendations. This research uses Hierarchical Task Analysis approach (HTA) which have indicators that simplify the process of analysis involving a sample of students and faculty who were randomly selected. Having obtained the data from the questionnaire, it will be seen the relationship of each point on the principle HTA using SPSS Statistics tool 20. With the results gained from the statistical tool SPSS, it will be able to conclude any decent recommendations issued to build the I - Caring properly.

Keyword : I-Caring IT Telkom, evaluation web, *usability*, *Hierarchical Task Analysis* (HTA), SPSS Statistic, QUIM.