

ABSTRACT

PT. PLN (PERSERO) Representing company moving in supply of electric with status of Opening persero. Supplying of electric power cover evocation activity, channelling and distribution and also conduct planning, development medium of supplying electric power and also development of supplying electric as according to legislation going to effect.

One of method of contemporary performance measurement is Balanced Scorecard which is capable to translate framework of performance measurement that based on vision, mission, and the organizational strategy into four comprehensive perspective, which are financial, customer, internal business process, and also learn and growth. Measurement of company performance conducted after its measurement system improved. Improvement process through some stage, which are : interview, identify measurement indicator, discussion, and weighing of measurement indicator.

Measurement Scheme processed from strategy of business and target of UPJ Bandung Selatan. Business Strategy represent statement which must be doneby UPJ. Bandung Selatan, while organizational target of actions which must be done by UPJ. Bandung Selatan. strategy of Business of UPJ Bandung Selatan is lessening Losses that happened effect of network condition. Target of bussines UPJ.Bandung Selatan isimproving facility, costumer satisfaction , lessening Cycle Time, and Employees satisfaction.

From research which have been done to be obtained conclusion that indicator which can be made tools to do measuremen at UPJ Bandung Selatan :

PERSPECTIVE	INDIKATOR
<i>Financial</i>	<i>CRV Operating Facility Index</i>
	<i>Capital renewal index</i>
	<i>Facility Condition index</i>
<i>Costumer</i>	<i>Costumer Satisfaction</i>
	<i>High Score Index</i>
	<i>Topbox-Bottombox</i>
	<i>Distribution Index</i>
<i>Proses Bisnis intern</i>	<i>Estimating Time/Cost</i>
	<i>Cycle time</i>
	<i>Average Age</i>
<i>Learning and growth</i>	<i>Kepuasan Karyawan</i>
	<i>High Score Index</i>
	<i>TopBox-BottomBox Index</i>
	<i>Distribution Index</i>