

DAFTAR SINGKATAN

SINGKATAN	Nama	Pemakaian pertama kali pada halaman
<i>BPI</i>	<i>Business Process Improvement</i>	1
<i>BVA</i>	<i>Business Value Added</i>	
<i>CTQ</i>	<i>Critical to quality</i>	2
<i>ISO</i>	<i>International Organization for Standardization</i>	1
<i>NVA</i>	<i>Non Value Added</i>	
<i>RVA</i>	<i>Real Value Added</i>	1
<i>SNI</i>	<i>Standar Nasional Indonesia</i>	
<i>SOP</i>	<i>Standard Operating Procedure</i>	7
<i>UNESCO</i>	<i>United Nations Educational, Scientific and Cultural Organization</i>	1