

DAFTAR SINGKATAN

| SINGKATAN | Nama | Pemakaian pertama kali pada halaman |
|-----------|---|--|
| PT | Perseroan Terbatas | 1 |
| ISO | <i>International of Organization Standard</i> | 2 |
| SGS | <i>société générale de surveillance</i> | 2 |
| BPI | <i>Process Business Improvement</i> | 6 |
| SOP | <i>Standard Operational Procedure</i> | 7 |
| BVA | <i>Business Value Added</i> | 14 |
| RVA | <i>Real Value Added</i> | 14 |
| NVA | <i>Non Value Added</i> | 14 |
| Tn | efisiensi <i>cycle time</i> | 19 |
| T | total <i>cycle time</i> | 19 |
| Adm | Administrasi | 34 |
| Ass | Asisten | 34 |
| Kadep | Kepala Departemen | 34 |
| PO | Proforma Penjualan | 37 |
| PI | Proforma Invoice | 37 |