

ABSTRACT

Batik Komar is one of the batik industry in Bandung. Batik Komar manufactures two types of batik, stamp batik and hand-drawn batik. In the production process, often there are errors that occur from the coloring process and dewaxing process. Errors that occur during the impact process and the high quality of the resulting product. This leads to the need for improvement coloring process and dewaxing process.

Improvements were made in the coloring and dewaxing process done with the mapping coloring and dewaxing process existing, but it is also the need for identification of Critical to Quality (CTQ) in the coloring and dewaxing process. CTQ will be targeted in performing improvement using Business Process Improvement (BPI). These improvements refer to clause 7 of ISO 9001:2008 is a guideline in standardizing the product realization process. ISO 9001:2008 to ensure the suitability of a process and a product (goods or services) to certain requirements specified by the customer and the organization.

The design process of coloring and dewaxing process proposal would be a guide in the design of the work instruction coloring and work instructions dewaxing. These improvements are expected to provide input to reduce the errors that will occur in the coloring and dewaxing process of batik products at Batik Komar.

Keywords: Batik, ISO 9001:2008, Clause 7, Business Process Improvement, Critical to Quality, Work Instruction.