

## DAFTAR GAMBAR

|                                                                          |    |
|--------------------------------------------------------------------------|----|
| <b>Gambar III-1.</b> Model Konseptual .....                              | 27 |
| <b>Gambar III-2.</b> Sistematika Pemecahan Masalah .....                 | 29 |
| <b>Gambar IV-1.</b> Struktur Organisasi CV. Gradient .....               | 36 |
| <b>Gambar IV-2.</b> Business Process Mapping CV. Gradient .....          | 37 |
| <b>Gambar IV-3.</b> <i>Bussiness Process Mapping</i> PT. Cisangkan ..... | 45 |
| <b>Gambar IV-4.</b> <i>Bussiness Process Mapping</i> Clarion .....       | 48 |