

DAFTAR SINGKATAN

Singkatan	Nama	Pemakaian pertama kali pada halaman
IT	<i>Information Technology</i>	1
Internet	<i>Interconnection-networking</i>	1
<i>CPU</i>	<i>Central Processing Unit</i>	2
SaaS	<i>Software as a Service</i>	2
PaaS	<i>Platform as a Service</i>	2
IaaS	<i>Infrastructure as a Service</i>	2
SME	<i>Small Medium Enterprise</i>	3
UMKM	Usaha Menengah dan Kecil Menengah	3
SLA	<i>Service Level Agreement</i>	7
NIST	<i>National Institute of Standards and Technology</i>	7
ITIL	<i>the Information Technology Infrastructure Library</i>	9
TI	Teknologi Informasi	9
LRAIC	<i>Long Run Average Incremental Cost</i>	11
TELRIC	<i>Total Element Long Run Incremental Cost</i>	11
TSLRIC	<i>Total Service Long Rung Incremental Cost</i>	11
LRIC	<i>Long Run Incremental Cost</i>	11
WAN	<i>Wide Area Network</i>	13
RoI	<i>Return on Investment</i>	15
WACC	<i>Weighted Average Cost Capital</i>	15
IP	<i>Internet Protocol</i>	66