

DAFTAR SINGKATAN DAN LAMBANG

SINGKATAN	Nama	Pemakaian pertama kali pada halaman
SOP	<i>Standard Operating Procedure</i>	21
BPR	<i>Business Process Reengineering</i>	9
RVA	<i>Real Value Added Activity</i>	16
BPA	<i>Business Value Added Activity</i>	17
NVA	<i>Non Value Added Activity</i>	17
T_n	<i>Cycle Time Efficiency</i>	20
T	<i>Total Cycle Time</i>	20
PBF	Pedagang Besar Farmasi	51
SP	Surat Pesanan	96
SPH	Surat Penawaran Harga	50
BT	Bobot Total	78
FTE	<i>Full Time Equivalent Personnel</i>	78