

ABSTRACT

The development of information technology an increasingly rapid rise of a new revolution in the form of a conventional working system into the digital age. This change also has changed the way every person in performing the various activities one of which is on the activities of government agencies. Integrated Licensing Service Offices Karangasem Regency serve Land Use Permit, Location Permit, Location Determination Permit, Building Permit, Disturbance Permit, Place of Business Permit, Capital Investment Activity Business License, Tourism Business License, Industry License, Trading License, Alcoholic Beverages Business License. The amount of data that is managed and the need for rapid delivery of information in the administrative service activities to make information technology as a medium that is considered capable and reliable to assist in data management and presentation of information quickly, easily and accurately. The application of this information technology including the use of Licensing Information System, this information system is one type of software that can be used to assist the process of data management permits data recording on one of the government agency that is engaged in licensing services.

In the preparation of this final report made a Licensing Information System which is expected to change the system to be computerized and conventional employment is expected to cover the weaknesses of the system of work already underway. The results of comparison of user satisfaction towards the existing system with the proposed information system increased by 25.66%.

Key word: information system, process improvement, license service