

ABSTRACT

Logistics Unit of IT Telkom is one of the units in IT Telkom which is responsible for all procurement activities of facilities, goods, services and asset management. During this time, the Logistics unit only focus on operational process of procurement of goods and services. Procurement planning process is passive or just wait for the submission of procurement of goods / services from other work units. In addition, there are no pre-established goods specification standards, so there must be a negotiation process specification of goods are submitted by the unit / faculty in IT Telkom which resulted in a longer processing time and the required items are not user can be used on time

The Final Research begins with existing data collection, benchmark data from other institutions comprising the framework Logistics business processes, organizational structure, vision and mission and quality objectives. The next stage of the data will be analyzed by reengineering clean sheet approach method consisting of brainstorming, benchmarking, and fantasizing. In designing a business process framework required reference data such as the proposed Strategic Plan (Strategic Plan) of IT Telkom.

Final results of this research were (1) Redesign of business processes Logistics Framework (2) Business Process of Procurement Planning, Objectives and Performance Indicators Goods.

Key Words : Business Process Framework, Logistics, Reengineering, Clean Sheet Approach