ABSTRACT

Telkom Poytechnic is one of information & communication technology (ICT) college which has vision "To be one of the best ICT Polytechnic in southeast Asia". After doing some research, known that performance of Telkom Polytechnic is low. This condition influenced by inefficiency and ineffectifity business process. So it needed an alteration on it. The method that used is reengineering with Repid Re approximation. This method has five stage; preparation, identification, vision, solution, and transformaton

On this research known that Telkom Polytechnic's performance has 117,788 from 400 scale, with 29,45 % level achievement. The result of business process design is an efficient Telkom Polytechnic's business process. Which contain a new process; an integrated PPM on learning process. This caused the alteration of organitation structure, which Library and PPM Division split into Library Division and PPM on others. After doing reengineering, Telkom Polytechnic's performance will increase 76,59% .

The success of reengineering need a full commitment from top leader of the company, support and partisipation from all staff and all releted parties, and also a good partnership with ICT company.

Key Word: BPR, Reengineering, Rapid Re, Business Process