

ABSTRACT

The success of an organization is determined by the quality of its human resources. PT Telkom Akses Area Lembong, Bandung perform one of the efforts in improving the quality of human resources by conducting training programs. The desired result of this training is the implementation of training activities by the technicians in the field. This study aims to determine: 1) the training of technicians in PT Telkom Akses Area Lembong, Bandung; 2) the performance of the technicians of PT Telkom Akses Area Lembong, Bandung; 3) significant or whether the effect of the elements of training on the performance of the technicians in PT Telkom Akses Area Lembong, Bandung.

This research used path analysis. The sampling technique used is saturated sampling as many as 105 people. The results showed that the training element variable significantly affect the performance of technicians are training purposes amounted to 0.175, training methods amounted to 0.315 and participants amounted to 0.505.

Based on the research, suggested PT Telkom Akses Area Lembong, Bandung more attention to variables such significant because with the clear training goals and focused and is equipped with a training method that is easily understood by the technicians and participants who are always present and motivated in the activities training, will encourage employees to always be productive in their work.

Keywords: Training, Performance, Human Resources