

ABSTRACT

PT Telkom as the largest telecommunication company in Indonesia has a vision "To Be The King Of Digital in the Region". Become King of Digital is Telkom hopes to be able to grow in a competitive and sustainable (sustainable competitive growth). To realize this vision, the first step is to prepare human resources who are capable and have digital competence. Employees who bleed digital is an employee who is acquainted with the digital world, capable and adept at utilizing the digital world to support the smooth work process. Employees also must be able bertransformasi and upgrade their competence with the digital competence in accordance with the needs of the company.

In this research, measurement and analysis of digital competence gaps owned by Telkom employees, especially employees in the unit in Subdiv Research Division Digital service. The measurement method is self-assessment. Respondent is the total population of units of a total of 93 employees. Areas of competence measured was Information, Communications, Creative Content, Safety and Problem Solving.

The results showed that most respondents still has the competence under the competencies required so that the need for further support in the form of competence development.

Keywords : Digital Competence