

DAFTAR GAMBAR

Gambar 1. 1	Prediksi Pergeseran Pendapatan dari Layanan Telekomunikasi	4
Gambar 2. 1	Philosophy of Gilbert Ryle and Michael Polanyi.....	14
Gambar 2. 2	The SECI process	15
Gambar 3. 1	Tahapan Penelitian.....	47
Gambar 3. 2	Diagram Jalur Organizational Culture, Organizational Structure dan KM Process di Telkom Corporate University	60
Gambar 4. 1	Persentase Variabel Organizational Culture (X1) dalam Garis Kontinum	66
Gambar 4. 2	Persentase Variabel Organizational Structure (X1) dalam Garis Kontinum	67
Gambar 4. 3	Persentase Variabel KM Process (Y) dalam Garis Kontinum	69
Gambar 4. 4	Diagram Jalur Organizational Culture (X1), Organizational Structure (X2) terhadap KM Process (Y) di Telkom Corpu	70
Gambar 4. 5	Model Pengaruh Organizational Culture (X1) dan Organizational Structure (X2) terhadap KM Process (Y) di Telkom Corpu.....	76