

DAFTAR ISI

LEMBAR PERNYATAAN ORISINALITAS	i
ABSTRAK	ii
ABSTRACT	iii
KATA PENGANTAR	iv
DAFTAR ISI.....	vi
DAFTAR GAMBAR	ix
DAFTAR TABEL.....	x
DAFTAR SINGKATAN DAN LAMBANG.....	xi
DAFTAR ISTILAH	xii
I.1 Latar Belakang	1
I.2 Rumusan Masalah	4
I.3 Tujuan Penelitian.....	4
I.4 Batasan Penelitian dan Asumsi	4
I.5 Manfaat Penelitian.....	5
I.6 Sistematika Penulisan.....	5
BAB II LANDASAN TEORI.....	7
II.1 <i>PROJECT HUMAN RESOURCE MANAGEMENT</i>	7
II.2.1 <i>Plan Human Resource Management</i>	7
II.2 <i>PROJECT STAKEHOLDER MANAGEMENT</i>	12
II.3.1 <i>Identify Stakeholder</i>	13
II.3.2 <i>Plan Stakeholder Management</i>	16
II.3 <i>PROJECT COMMUNICATION MANAGEMENT</i>	18
II.1.1 <i>Plan Communication Management</i>	21
II.4 Kajian Literatur	25

II.4.1	<i>Project change stakeholder communication</i> (Butt dkk., 2016).....	25
II.4.2	<i>Project stakeholder management in the clinical research environment: how to do it right</i> (Pandi-Perumal dkk., 2015).....	25
II.4.3	<i>Communication: The foundation of project management</i> (Zulch, 2014)	26
II.4.4	<i>Training, Motivation and Performance: The case of human resource management in construction projects in Mashhad, Iran</i> (Tabassi dkk., 2008)	27
II.4.5	<i>Modeling and Managing Stakeholder's Power and Influence for Quality Improvement in Construction Projects – A Case Study at "Jaipur Metro"</i> (Kumar, 2015).....	27
II.4.6	Kajian Literatur	28
BAB III	METODE PENELITIAN	29
III.1	Model Konseptual	29
III.2	Sistematika Pemecahan Masalah.....	31
III.2.1	Tahap Pendahuluan	32
III.2.2	Tahap Pengumpulan Data	33
III.2.3	Tahap Perancangan Proyek.....	34
III.2.4	Tahap Analisis.....	34
III.2.5	Tahap Kesimpulan dan Saran.....	35
BAB IV	PENGUMPULAN DAN PENGOLAHAN DATA	36
IV.1	Objek Perancangan.....	36
IV.2	Pengumpulan Data	36
IV.2.1	WBS (<i>Work Breakdown Structure</i>).....	37
IV.2.2	<i>Activity List</i>	37
IV.2.3	SOW (<i>Statement of Work</i>).....	40
IV.2	<i>Expert Judgement</i>	41

IV.3.1	<i>Hierarchical Chart</i> (Husen, 2011).....	44
IV.3.2	<i>Staffing Management Plan</i>	47
IV.3.3	<i>Stakeholder Register</i>	55
IV.3.4	<i>Power Interest Grid</i>	56
IV.3.5	<i>Engagement Assessment Matrix</i>	57
IV.3.6	<i>Communication Plan</i> (Butt dkk., 2016).....	60
BAB V	ANALISIS	64
V.1	Analisis Rancangan Sumber Daya Manusia.....	64
V.2	Analisis Rancangan Pemangku Kepentingan.....	66
V.3	Analisis Rancangan Komunikasi.....	74
BAB VI	KESIMPULAN DAN SARAN	76
VI.1	Kesimpulan.....	76
VI.2	Saran	77
DAFTAR PUSTAKA	78
LAMPIRAN A	xiii
LAMPIRAN B	xix