

DAFTAR SINGKATAN

Singkatan	Nama	Penggunaan Pertama Pada Halaman
TI	Teknologi Informasi	1
ISACA	<i>Information Systems Audit and Control Association</i>	1
APO	<i>Align, Plan and Organize</i>	2
BAI	<i>Build, Acquire and Implement</i>	2
DSS	<i>Deliver, Service and Support</i>	2
EDM	<i>Evaluate, Direct and Monitor</i>	2
MEA	<i>Monitor, Evaluate and Assess</i>	2
BAKOMINFO	Badan Komunikasi dan Informatika	2
LTD	Lembaga Teknis Daerah	2
Perda	Peraturan Daerah	2
SKPD	Satuan Kerja Pemerintah Daerah	2
DISKOMINFO	Dinas Komunikasi dan Informatika	2
BSC	<i>Balance Score Card</i>	7
RACI	<i>Responsibility, Accountability, Consultancy, Informational</i>	19
ITIL	<i>Information Technology Infrastructure Library</i>	20
SOP	<i>Standard Operational Procedure</i>	22
SDM	Sumber Daya Manusia	36
KPI	<i>Key Performance Indicator</i>	147