

ABSTRACT

Hygiene and Sanitation in the hotel's kitchen are very important, such as processing techniques, people who making food (personal hygiene) and the kitchen environment. Consequently, all of the chef should be pay attention to everything that will be done so everything that will be served to was the good result of processing. In Banten Bistro Kitchen at The Royale Krakatau Hotel, there's employees who do not implement personal hygiene correctly such as how to dress right, they also do not implement environment hygiene correctly such as clean the workplace. *Therefore*, the study which is discussed about that case are important to be done. This study aims to determine and measure the application of Personal and Environment Hygiene and Sanitation in Department Kitchen Banten Bistro at The Royale Krakatau Hotel. This study used qualitative descriptive method with data collection technique by observation, interview, and documentation. The results of this study showed that application of Personal and Environment Hygiene and Sanitation *has not been applied properly caused by several factors : lack of employee's knowledge related to personal and environment hygiene, lack of employee of kitchen departement's awareness in protecting the environment, inadequate of socialization and evaluation of the hotel, lack of strict sanction from Exc.Chef, inadequate of supplies cleaning tool to support the application of proper sanitation, and the absence of guidelines for employees on proper sanitation. Therefore, The Royale Krakatau Hotel can increase the application of hygiene and sanitation properly according to the results of this study.*

Keyword : Application of personal and environment hygiene, Sanitation, Kitchen

