

## **ABSTRACT**

*The development of the telecommunications industry in Indonesia is very rapid, it makes the business players in the telecom industry mutually enhance the quality of the product or service they are for the convenience of the consumers so that they can dominate the market and can get rid of their competitors in the Indonesian telecommunications industry, many projects that they put on for the sake of the improvements and technological developments in their company. As the migration project held by Telkom to improve the quality of services provided to their customers. In this regard, it is necessary to do research on the risk management process in order to determine what processes are running on what kind of risk and what kind of response do. Regional III Telecoms migration project unit engineering and deployment division Bandung become the object of this study to be able to determine what processes are carried out in the risk management of a migration project.*

*Data collection technique that triangulation by means of participatory observation, interview, and documentation of the informant or the sample is determined using purposive sampling and criteria that fit the scope of the regional III Telecoms unit engineering and deployment Bandung.*

*Based on the results of data processing found that the process undertaken by regional Telecom III Bandung has not been maximum in the migration project risk management, resulting in ongoing projects slightly delayed due to constraints in the execution of the project.*

*Based on the research, the need for more attention to the risk management processes project of a division Telkom regional III engineering and deployment Bandung to be applied is maximal in a project, it is that the good performance of the project and completed on time.*

*Keywords: Risk Management; the Risk Management Process; Migration Project.*