

Daftar Pustaka

- [1] Khalid Sale, "The Importance Of Online Customer Reviews [Infographic]" 31 Agustus 2016. [Online]. Available : <http://www.invespro.com/blog/the-importance-of-online-customer-reviews-infographic/>
- [2] B. Susanto, "lecturer.ukdw.ac.id," 5 Februari 2015. [Online]. Available: http://lecturer.ukdw.ac.id/budsus/pdf/textwebmining/TextMining_Kuliah.pdf.
- [3] S.M Weiss,, N. Indrukhya and T.Zang, "Fundamentals of Predictive Text Mining," Springer.
- [4] Bruno Trstenjak, Sasa Mikac, Dzenana Donko "KNN with TF-IDF Based Framework for Text Categorization" 2013.
- [5] F. Tala, "A study of stemming effects on information retrieval in Bahasa Indonesia," 2003.
- [6] S. Nirenburg, Ed., *Language Engineering for Lesser-studied Languages*. IOS Press, 2009, p. 31.
- [7] (2016, Mar.) Stanford Natural Language Processing. [Online]. <http://nlp.stanford.edu/IR-book/html/htmledition/stemming-and-lemmatization-1.html>
- [8]_The Stanford Natural Language Processing Group, "Stanford Log-linear Part-Of-Speech Tagger," [Online]. Available: <http://nlp.stanford.edu/software/tagger.shtml>. [Accessed 19 March 2015].
- [9] U. o. Leeds, "The University of Pennsylvania (Penn) Treebank Tag-set," [Online]. Available: <http://www.comp.leeds.ac.uk/amalgam/tagsets/upenn.html>. [Accessed 19 March 2015].
- [10] J. Lafferty, A. McCallum, and F. C. Pereira, "Conditional random fields: Probabilistic models for segmenting and labeling sequence data," 2001.
- [11] K. T. Chan, "Improving Opinion Mining with Feature-Opinion Association and Human Computation," p. 31, 2009.
- [12] Chang, C, Wu, Y., Hou, S. (2009) *Preparation and Characterization of Superparamagnetic Nanocomposites of Aluminosilicate/Silica/Magnetite*, Coll. Surf. A336: 159,166.
- [13] Kusrini, Emha T. Luthfi, 2009, *Algoritma Data Mining*. Andi, Yogyakarta
- [14] Jatisi, Vol. 1 No. 1 September 2014 : http://www.mdp.ac.id/jatisi/vol-1-no-1/JATISI_Vol_1_No_1_September_2014_1.pdf

[15] Cyril Goutte and Eric Gaussier, “A Probabilistic Interpretation of Precision, Recall and F-score, with Implication for Evaluation”, Meylan, France.

[16] Jianxin Wu, “Some Properties of the Normal Distribution” 01 September 2016. [Online]. <http://cs.nju.edu.cn/wujx/paper/Gaussian.pdf>

[17] Universitas Sumatera Utara, 01 September 2016. [Online]. Available: <http://repository.usu.ac.id/bitstream/123456789/33585/3/Chapter%20II.pdf>