

## DAFTAR SINGKATAN dan LAMBANG

SINGKATAN	Nama	Pemakaian pertama kali pada halaman
<i>ISO</i>	<i>International Standardization Organization</i>	1
SNI	Standar Nasional Indonesia	15
SMM	Sistem Manajemen Mutu	2
SML	Sistem Manajemen Lingkungan	2
<i>CV</i>	<i>Commanditaire Vennotschap</i>	1
<i>SOP</i>	<i>Standard Operating Procedure</i>	2
PT	Perusahaan Terbuka	1
<i>BPI</i>	<i>Business Process Improvement</i>	10
<i>BPR</i>	<i>Business Process Reengineering</i>	10
<i>RVA</i>	<i>Real Value Added</i>	26
<i>BVA</i>	<i>Business Value Added</i>	26
<i>NVA</i>	<i>Non Value Added</i>	26
<i>PIC</i>	<i>Person In Charge</i>	42