

## DAFTAR SINGKATAN

| Singkatan  | Nama                                                                 | Pemakaian Pertama<br>pada Halaman |
|------------|----------------------------------------------------------------------|-----------------------------------|
| TI         | Teknologi Informasi                                                  | 1                                 |
| SDM        | Sumber Daya Manusia                                                  | 1                                 |
| ITG        | <i>IT Governance</i>                                                 | 1                                 |
| SKPD       | Satuan Kerja Perangkat Daerah                                        | 2                                 |
| DISKOMINFO | Dinas Komunikasi dan Informatika                                     | 3                                 |
| PERDA      | Peraturan Daerah                                                     | 3                                 |
| KPDE       | Kantor Pengolahan Data Elektronik                                    | 3                                 |
| COBIT      | <i>Control Objectives For Information and<br/>Related Technology</i> | 5                                 |
| EDM        | <i>Evaluate, Direct Monitor</i>                                      | 6                                 |
| ITIL       | <i>Information Technology Infrastructure</i>                         | 10                                |
| ISO        | <i>International Organization for<br/>Standardization</i>            | 10                                |
| APO        | <i>Align, Plan and Organise</i>                                      | 12                                |
| BAI        | <i>Build, Acquire and Implement</i>                                  | 12                                |
| DSS        | <i>Deliver, Service and Support</i>                                  | 12                                |
| MEA        | <i>Monitor, Evaluate and Assess</i>                                  | 12                                |
| PERWAL     | Peraturan Walikota                                                   | 32                                |
| SOP        | Standar Operasional Prosedur                                         | 33                                |
| UPTD       | Unit Pelaksana Teknis Dinas                                          | 37                                |
| BP         | <i>Best Practice</i>                                                 | 125                               |
| AO         | <i>Achievement Outcome</i>                                           | 125                               |
| GIO        | <i>Generic Input/Output</i>                                          | 125                               |
| GP         | <i>Generic Practice</i>                                              | 125                               |
| GR         | <i>Generic Resources</i>                                             | 125                               |
| GWP        | <i>Generic Work Product</i>                                          | 125                               |
| PA         | <i>Process Attribute</i>                                             | 125                               |
| GRC        | <i>Governance, Risk, Compliance</i>                                  | 214                               |