

## DAFTAR SINGKATAN

Singkatan	Nama	Pemakaian Pertama Kali pada Halaman
PT	Perseroan Terbatas	1
SOP	<i>Standard Operating Procedure</i>	3
EA	<i>Enterprise Architecture</i>	1
TOGAF	<i>The Open Group Architectural Framework</i>	3
ADM	<i>Architecture Development Method</i>	3
CR	<i>Customer Relation</i>	28
OS	<i>Operating System</i>	101
GUI	<i>Graphical User Interface</i>	101
DBMS	<i>Database Management System</i>	102
VPN	<i>Virtual Private Network</i>	102
API	<i>Application Programming Interface</i>	102
HTTP	<i>Hyper Text Markup Language</i>	102
VPS	<i>Virtual Private Server</i>	102
RACI	<i>Responsible, Accountable, Consultant, Informed</i>	59
WAN	<i>Wide Area Network</i>	110
ISP	<i>Internet Service Provider</i>	103
PC	<i>Personal Computer</i>	103